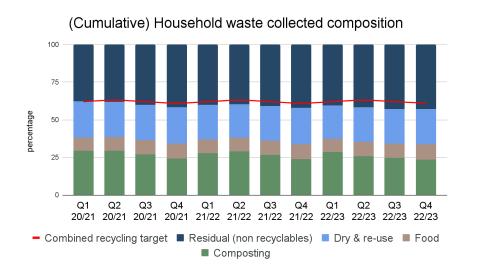
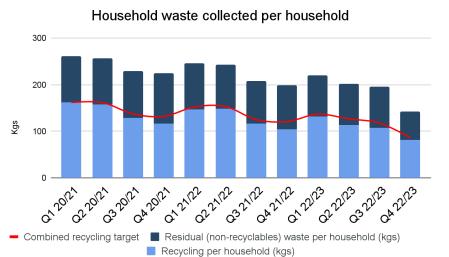
## Waste and Environment Quarter 4







The combined recycling rate for January to March 2023 was 55.95% compared to 57.74% in 2022. The lower rates have been mostly attributed to the cost of living crisis in line with national trends. Since emerging from the pandemic, total household waste (tonnages) have fallen. Taking into account the growth in households, the District produced over 17 kg less residual waste per household than last year.

Missed bins are investigated by the Contract Monitoring team daily. A new Operations Manager at Ubico started at the end of the quarter with an urgent action of decreasing missed bin numbers and rectifying any long-standing issues. He will ensure that all operatives are using the technology provided and recording areas or bins that cannot be collected until the next working day due to operational issues such as vehicle breakdowns, or any bins that have not been presented correctly.

The contract with the Council's Waste Environmental Services Partner, Ubico, has been extended to March 2026

The additional Environmental Services Officer that started in Q3 has had an impact on the number of FPNs issued for fly tipping offences and is developing good relations with the police and other agencies such as the EA dealing with fly tipping and rural crime. 389 fly tips were reported in the quarter and 11 FPNs, I warning letter and 14 formal cautions were issued.

